

BERWALD SURGICAL MEDICAL, INC.

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**3478 BRIDGELAND DRIVE
BRIDGETON, MO 63044
314-739-8200**

Thank you for choosing Berwald Surgical Medical as your Provider of medical care. We pride ourselves on the care we provide and our office is run with respect and consideration to our patients. Please keep in mind the following instructions so we can better care for your medical needs.

- Notify the front desk upon sign in of any changes to your medical insurance or personal information and have your insurance card available for us to copy
- If required by your insurance plan, make sure we are listed as your primary care doctor by notifying your insurance carrier prior to making an appointment with us.
- All routine referrals require one week to process. Please call with all information at least one week prior to the appointment date. Necessary information includes the Doctors full name, appointment date, location, phone and fax numbers as well as the ICD-10 code.
- All co-pays are due at the time of your office visit.
- Please bring all medicine to your first Doctor visit.
- We may wish to request records from your previous Doctor(s). Please bring their contact information to your first appointment.
- New patient appointments require verbal confirmation either at the time of your reminder call or a return call to us. If we do not speak to you directly, prior to the morning of your appointment, your appointment will be canceled.

The physicians and staff of Berwald Surgical Medical would like to thank you for choosing us to help manage your medical needs.

Patient signature: _____

HEALTH QUESTIONNAIRE

Date _____

Please complete this entire questionnaire. It will provide your care team with important information about your health.
All answers are strictly confidential and will become part of your medical record.

Name (Last, First, M.I.): _____ M F DOB: _____

Street Address: _____ City _____ State _____ Zip _____

Home Phone: _____ Cell Phone _____ email address _____

Social Security # _____ - _____ - _____

Marital Status: ___Single ___Partnered ___Married ___Separated ___Divorced ___Widowed

Employer _____ Occupation is/was: _____

Emergency contact: _____ Phone #(s): _____

PHARMACY INFORMATION

Pharmacy Name _____ Address _____

Phone # _____

RESPONSIBLE PARTY (if other than self)

Parent/Guardian Full Name _____ Relationship to patient _____

Date of birth _____ Primary phone # _____

Address _____ Email Address _____

PRIMARY INSURANCE

Insurance Company _____

Member ID _____

Group Number _____

Street Address _____

City, State, Zip _____

Name (as shown on card) _____

SECONDARY INSURANCE

Insurance Company _____

Policy Number _____

Group Number _____

Street Address _____

City, State, Zip _____

Name (as shown on card) _____

POLICY HOLDER INFORMATION (if different than patient)

Name (as shown on card) _____ Address _____

SSN _____

Date of Birth _____ Primary Phone # _____

PREVIOUS PRIMARY CARE INFORMATION

Physician Name _____ Phone # _____

SPECIALIST(s) seen in the last 12 months and for what reason

Specialist _____ Phone # _____

Specialist _____ Phone # _____

Specialist _____ Phone # _____

HOSPITALIZATIONS / SURGERIES

Year _____ Hospital _____ Reason _____

Year _____ Hospital _____ Reason _____

Year _____ Hospital _____ Reason _____

PATIENT MEDICAL INFORMATION

Please help the doctor by filling out your medical history as completely as possible

Please check all of the conditions that apply to you:

Family history (if yes-relationship):

- Asthma or Emphysema ___ Yes ___ No ___ Sometimes
- Short of breath ___ Yes ___ No ___ Sometimes
- Sinus problems ___ Yes ___ No ___ Sometimes
- Dental problems ___ Yes ___ No ___ Sometimes
- Ear/Nose/Throat problem ___ Yes ___ No ___ Sometimes
- Anxiety/Depression ___ Yes ___ No ___ Sometimes
- Skin problems ___ Yes ___ No ___ Sometimes
- Diabetes ___ Yes ___ No ___ Sometimes
- Thyroid Disorder ___ Yes ___ No ___ Sometimes
- Kidney/Bladder problem ___ Yes ___ No ___ Sometimes
- Gastrointestinal issues ___ Yes ___ No ___ Sometimes
- High Blood Pressure ___ Yes ___ No ___ Sometimes
- Heart trouble/Stroke ___ Yes ___ No ___ Sometimes
- Osteoporosis ___ Yes ___ No ___ Sometimes
- Weight Loss/Weight Gain ___ Yes ___ No ___ Sometimes
- Cancer ___ Yes ___ No ___ Sometimes

- Diabetes ___ Yes ___ No: Relationship: _____
- Prostate cancer ___ Yes ___ No: Relationship: _____
- Breast cancer ___ Yes ___ No: Relationship: _____
- Colon cancer ___ Yes ___ No: Relationship: _____
- Other cancer ___ Yes ___ No: Relationship: _____
- Mental Illness ___ Yes ___ No: Relationship: _____
- Heart issue ___ Yes ___ No: Relationship: _____
- Heart Attack/Stroke ___ Yes ___ No: Relationship: _____
- Rheumatoid Arthritis ___ Yes ___ No: Relationship: _____
- Other family medical problems: _____

Are you currently being treated for any other medical conditions? ___ Yes ___ No If yes, please describe:

Please list date of most recent:	Current Medications	Dose	Frequency
Eye Exam _____	_____	_____	_____
Colonoscopy _____	_____	_____	_____
Bone density _____	_____	_____	_____
Tetanus booster/TDAP _____	_____	_____	_____
Zoster (Shingles) vaccine _____	_____	_____	_____
Pneumonia vaccine _____	_____	_____	_____
COVID vaccine _____	_____	_____	_____
Other vaccine(s) _____	_____	_____	_____

- Do you currently live alone? ___ Yes ___ No
- Are you currently pregnant or nursing? ___ Yes ___ No
- Do you smoke or use tobacco? ___ Yes ___ No If yes, packs per day _____ Number of years _____
- If ex-smoker when did you quit _____
- Do you drink alcohol? ___ Yes ___ No If yes, drinks per week _____
- Are you allergic to any medications? ___ Yes ___ No If yes, please list and give reactions: _____

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Have you received a copy of the Privacy Act?

Yes √ No _____

List names and relationship of those we may share your personal health information with:

1 _____ Phone # _____

2 _____ Phone # _____

3 _____ Phone # _____

May we leave your personal health information on your answering machine?

Yes _____ No _____

Signature _____ Date _____

PAYMENT POLICY

Because some of our patients have had questions regarding patient and insurance responsibility for services rendered, we have been advised to develop this payment policy. Please read, ask questions and sign in the space provided. A copy will be provided to you upon request.

1. **Insurance:** We participate in most insurance plans, including Medicare. If you are not insured by a plan we do business with, payment in full is expected at each visit. If you are insured by a plan we do business with, but don't have an up-to-date insurance card, payment in full for each visit is required until we can verify your coverage. Knowing your insurance benefits is your responsibility. Please contact your insurance company with any questions you may have regarding your coverage.
2. **Co-payments and deductibles:** All co-payments and deductibles must be paid at the time of service. This arrangement is part of your contract with your insurance company. We accept cash, check, Visa and Master Card. We no longer accept credit or debit card payments for less than \$10.
3. **Non-covered services:** Please be aware that some – and perhaps all – of the services you receive may be non-covered or not considered reasonable or necessary by Medicare or other insurers. You must pay for these services in full at the time of your visit.
4. **Proof of insurance:** All patients must complete our patient information form before seeing the doctor. We must obtain a copy of your driver's license and current valid insurance to provide proof of insurance. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of a claim.
5. **Claim Submission:** We will submit your claims and assist you in any way we reasonably can to help get your claims paid. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company; we are not party to that contract.
6. **Coverage changes:** If your insurance changes, please notify us before your next visit so we can make the appropriate changes to help you receive your maximum benefits. If your insurance company does not pay your claim in 45 days, the balance will automatically be billed to you.
7. **Nonpayment:** If your account is over 90 days past due, you will receive a letter stating that you have 20 days to pay your account in full. Partial payments will not be accepted unless otherwise negotiated. Please be aware that if a balance remains unpaid, we may refer your account to a collection agency and a \$25% fee will be added to the balance.
8. **Missed appointments:** Our policy is to charge for missed appointments or those not canceled within a reasonable amount of time. These charges will be your responsibility and billed directly to you. Please help us to serve you and others better by keeping your scheduled appointment.

Thank you for understanding our payment policy. Please let us know if you have any questions or concerns.

I have read and understand the payment policy and agree to abide by its guidelines:

Signature of patient or responsible party

Date

3478 Bridgeland Dr Bridgeton, MO 63044

Notes:

FROM I270: Take St Charles Rock Rd. east to right on McKelvey then left on Bridgeton Square. Second building on the right one block down

FROM I70: Take St Charles Rock Rd. west to left on McKelvey then left on Bridgeton Square. Second building on the right one block down

